

Xerox® Workplace Cloud

Our easy-to-use, IT-friendly Xerox Workplace Cloud Print Management frees you from security risks while offering convenience, usage insights and dashboard-based monitoring and control for your entire fleet.



The Complete Platform for Print,
Fleet and Scan Management

Xerox® Workplace Cloud is easy to set up and use, so it's the ideal choice for businesses or organisations with limited access to IT or looking to consolidate IT resources. And because it's a cloud-based solution, it works across multiple networks, giving you complete control of every printer at every location.

AUTHENTICATION, ACCESS CONTROL

Flexible authentication options to unlock your printer, securely release your pull print jobs and access your multifunction printer (MFP) apps.

- Flexible, card-based reader authentication option – compatible with a wide range of industry-standard secure readers and cards
- Mobile authentication using NFC, QR code or device unlock code with the Xerox® Workplace App
- PIN-only, express code or user name and password authentication as an alternate login
- Integration with Microsoft® Active Directory, Azure AD and Okta

PULL PRINTING

Don't leave it to chance and have confidential documents left on the printer output tray for others to see. Submit your jobs to our secure single queue from any PC or mobile device. Once you have authenticated at a networked printer of your choice, you can then view, select and modify job settings, print or delete jobs as needed.

SINGLE SIGN-ON (SSO) SCAN MANAGEMENT

Make use of our single sign-on capability to access your SSO-enabled apps. Conveniently authenticate at the printer once and then securely access all your MFP SSO-enabled apps without having to remember long passwords or perform any additional, time-consuming login steps. To ensure peace of mind, all credentials are kept safe using login tokens stored and retrieved using triple encryption within a tamper-proof software vault.

CONTENT SECURITY

Our content security feature safeguards against data or intellectual property loss by searching all documents printed either in the office or home location using a specific administrator-defined term or text string (e.g. confidential, internal use only). If a match is found, an alert along with the job details and content will be sent to the administrator for follow-up.

REPORTING AND ANALYTICS

Data visualisation tools give you a crystal-clear picture of real-time data. Access it instantly from the cloud with an interactive company-level dashboard that allows you to:

- See your total printer footprint, complete company asset outlay and usage snapshot
- View job size Pareto charts by document type to reveal cost efficiencies
- Zero in on departments to see exactly what is driving high print usage
- Define cost-per-page outlay and run reports to recharge users, departments or projects and clients
- Balance assets with actual usage and evaluate how assets and print volumes are aligned to users and departments with ratio analytics
- Discover opportunities for more cost and environmental savings

PRINT RULES

Use essential print rules to control costs and restrict access to devices/features at the user group level.

- Enable job quotas to limit print volume per user by day, week or month
- Set print rules for simplex and colour modes to encourage purposeful print reducing costs

PRINT QUEUE CONDUCTOR

Automate driver deployment for any printer brand without print servers, simplifying IT management. Drivers are delivered from the cloud with preferred defaults – such as mono or duplex – to support cost savings and responsible printing. Zone-based configuration automatically assigns the correct driver as users move locations, keeping them ready to print.

Manufacturer-specific drivers ensure optimal device performance while reducing help desk calls and IT workload.

PRINT INSIGHTS ANYWHERE WITH THE XEROX® HOMEWORKER PRINT TRACKER

Work can happen anywhere – and now print tracking can too. Monitor and manage print jobs sent from company computers, whether printed in the office or at home on company or personal printers. Our cloud-based Home Worker Print Tracker centralises usage data, making it easy to separate office and remote printing, monitor costs and enable reimbursement for personal printer use.

COMPREHENSIVE MOBILITY

Xerox® Workplace Cloud delivers a seamless printing experience across operating systems and complex networks, enabling print submission over local networks or the Internet from remote locations. Easy setup means no IT support required – boosting productivity for everyone.

- Native desktop printing (File > Print) for Windows®, Chromebook™ and Mac® OS. Our desktop print submission clients use intelligent print technology to automatically optimise the print path – whether over the local network or Internet – ensuring the best possible print speed and job availability
- Support for direct print or pull print based on your security and business needs
- Simple email-to-print for convenient guest access
- Xerox® Workplace Mobile App enables native iOS and Android™ printing, plus GPS-based printer geolocation
- Mobile print jobs are cloud-converted to ensure high-fidelity, lossless output
- Use the Workplace Mobile App to remotely initiate copy, scan and print release at the multifunction printer for a personalised experience

Xerox® Workplace Cloud Print Management Features

Boost productivity and control costs with an easy-to-use, cloud-based print management and mobility solution.

FEATURES	CONNECTKEY EIP DEVICE	LEXMARK / XEROX ESF	OEM
AUTHENTICATION			
Card	Yes	Yes	Partial ^{1,7}
PIN	Yes	Yes	Partial ^{1,7}
Manual Credential Entry – Network Credentials	Yes	Yes	No
Mobile Unlock – QR Code or Unlock Code	Yes	Yes	No
Mobile Unlock – NFC	Yes	No	No
Single sign-on to SSO-enabled ConnectKey® Apps (available in Xerox App Gallery)	Yes	No	No
DESKTOP PRINTING (Windows and MAC)			
Traditional pull printing workflow (the job can be held on the cloud or PC to achieve fast print and high availability)	Yes	Yes	Yes ^{1,2}
Direct printing between client and printer (using the cloud or local network to achieve fast print and high availability)	Yes	Yes	Yes ¹
MOBILE PRINTING (supports iOS and Android™)			
Supports most file formats including Microsoft® Office (PowerPoint®, Word, Excel®, web pages, Adobe® PDF and photos)	Yes	Yes	Yes
Direct Print to the printer via email address or Xerox® Workplace Mobile App	Yes	Yes ¹	Yes ¹
Pull print submission via email or Xerox® Workplace Mobile App upload	Yes	Yes	Yes
Apple® AirPrint® support	Yes	Yes	Yes
Copies, two-sided, preview and more	Yes	Yes	Yes
GPS locator, find printer locations	Yes	Yes	Yes
Seamless simple connectivity over either mobile or local Wi-Fi connection	Yes	Yes	Yes
CHROMEBOOK™ PRINTING			
Direct Print from Chrome OS™ and Chrome™ browser	Yes	Yes ¹	Yes ¹
Pull print from Chrome OS™ and Chrome™ browser	Yes	Yes	Yes ^{1,2}
DOCUMENT RELEASE (Pull Print)			
Embedded Printer Client Release	Yes	Yes	No
Workplace App Release (select job and printer to release, or release using QR code)	Yes	Yes ¹	Yes ¹
Network appliance with card reader or numeric keypad	Yes ¹	Yes ¹	Yes ¹
ANALYTICS REPORTING AND ACCOUNTING			
Enhanced print accounting to deliver user, departmental and printer tracking with graphical reports	Yes	Yes	Yes
Tracking for all services in the office (print, copy and scan)	Yes	Yes	No
Job tracking and reporting with accounting codes for direct jobs	Yes	No	No
Job tracking and reporting with accounting code prompting for pull print	Yes ³	Yes ³	No
PRINT DISCOVERY, ENABLEMENT, CONFIGURATION			
Printer enablement via @PrintByXerox Gallery App (in-box app)	Yes	No	No
Printer discovery and enablement via Workplace App	Yes	No	No
Supports Cloud Direct – User workflows	Yes	Yes ⁵	No
Supports Cloud Direct – Deployment and Configuration	Yes	No	No
RULES			
Printer-specific access – user allowed to print to a given device	Yes	Yes	Yes
Time of day and day of week	Yes	Yes	Yes
Colour/Mono, Simplex/Duplex	Yes	Yes ⁴	Yes ⁴
Print quotas based on period – total pages	Yes	Yes ⁶	Yes
Print quotas based on period – colour vs total pages	Yes	No	No
SECURITY			
Content security for print	Yes	Yes	Yes
Communication channel encryption	Yes	Yes	Yes
Supports enhanced desktop encryption (BYOK) without using an Agent	Yes	No	No
Supports enhanced desktop encryption (BYOK) using an Agent	Yes	Yes	Yes

¹ Requires an Agent. ² Via Xerox® Workplace Mobile App or swipe and release all using a networked device

³ User must be authenticated at the printer with accounting prompt enabled. ⁴ Cannot enforce attributes for desktop jobs routed through the cloud.

⁵ An agent is required to install and configure the ESF app. ⁶ Only supports print jobs. Copy is not supported.

⁷ Requires a network appliance – used for job release.

For more information about Xerox Workplace Cloud or Xerox Workplace Suite (server hosted version), visit www.xerox.co.uk/en-gb/office/print-management-solutions.